

## Putting Patients First - Terms and Conditions

<p>1. PROMOTER: This promotion is operated by Envisage Dental UK limited, registered offices at The Hub, Devonshire House, Wade Road, Basingstoke, Hampshire, RG24 8PE ("We"). We are registered in England and Wales under company number 09315294.</p>
<p>2. OPENING AND CLOSING DATE: This promotion is a monthly prize draw. Each prize draw will run from the 1<sup>st</sup> day of the calendar month to the final day of the same calendar month from 00.01 (first day of month) and will close at 23.59 (last day of calendar month). If an entry is made after that monthly prize draw has closed, it will be automatically entered into the next months' prize draw. Any entries made before the launch date of the survey and after the closing date will not be valid.</p>
<p>3. ELIGIBILITY: This promotion is open to UK residents. However, employees of the promoter (or any of its group undertakings and agencies who are directly connected with the creation and administration of this promotion) are excluded from entering this promotion. If you are under the age of 18, you must obtain written parental or guardian consent to enter and (if you win) claim your prize. Winners may be asked proof of age.</p>
<p>4. HOW TO ENTER: To enter the prize draw you must have access to the internet to complete and submit a survey, a valid email address, and opt in to be included in the prize draw on the relevant page within the survey.</p>
<p>5. PRIZES: Each month there is one (1) prize to be won. Maximum one prize per winner per monthly prize draw. Each prize is 1 Oral B Electric Toothbrush. We may substitute or change the prizes for a prize of an equivalent or greater value if circumstances beyond our control make it necessary to do so.</p>
<p>6. WINNER SELECTION: Winners will be drawn at random on or within 15 working days of the closing date by a randomised computer process.</p>
<p>7. NOTIFICATION: If you win, you will be notified by email using the email address provided on your entry form within 10 working days following the date when winners are drawn. If a winner does not respond to us within 10 days of being notified by us, then the winner's prize will be forfeited, and no new winner will be picked from the remaining eligible entries.</p>
<p>8. DECISIONS OF THE PROMOTER: If there is any dispute about the receipt of validity of any entry or any other aspect of the promotion, this will be decided by us. Our decision regarding any aspect of the promotion is final and binding and no future correspondence will be considered about the issue.</p>
<p>9. WINNER LIST: Winners' names and respective counties of residence can be requested by sending an email to <a href="mailto:patientfeedback@envisage-dental.co.uk">patientfeedback@envisage-dental.co.uk</a>, within 3 months of winner selection. The promoter will not be liable if any details provided by the winner are incorrect.</p>
<p>10. DISQUALIFICATION: We reserve the right to reject any entry, withhold any prize and disqualify you from the promotion if we suspect you of failing to comply with these terms and conditions or of fraud, cheating or dishonesty.</p>
<p>11. NO RESPONSIBILITY FOR ENTRIES NOT RECEIVED: We accept no responsibility for entries not successfully received by us, or which are delayed, due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.</p>
<p>12. USE OF PERSONAL INFORMATION TO ADMINISTER PROMOTION: We may collect personal information from you in accordance with the Data Protection Act 1998 and other applicable data privacy laws.</p>
<p>13. CANCELLATION OR WITHDRAWAL OF PROMOTION: We reserve the right at our absolute discretion to withdraw or cancel this promotion without prior notice and without liability to any party if it becomes necessary to do so.</p>
<p>14. CHANGES TO THESE TERMS AND CONDITIONS: We reserve the right to amend these terms and conditions at any time. It is your responsibility to keep up to date with such changes.</p>
<p>15. RELEVANT LAW: This promotion and these terms and conditions are governed by the laws of England and you agree to submit to the jurisdiction of the English courts if any dispute arises.</p>
<p>16. AGREEMENT TO THESE TERMS AND CONDITIONS: Entry to this promotion shall constitute your acceptance of these terms and conditions your agreement to be bound by them. These terms and conditions take effect immediately upon entry to the promotion.</p>